

CAR PARK REGULATIONS OF THE AUSCHWITZ-BIRKENAU STATE MUSEUM

§ 1.

1. The car park is intended for visitors to the Auschwitz-Birkenau State Museum (hereafter the "Museum") and is used solely for parking vehicles (i.e., motorcycles/cars/buses/camper vans/buses/bikes/scooters, hereafter "Vehicles") in designated parking spaces.
2. The car park is also used by emergency vehicles, Museum official vehicles, and authorized persons.
3. The purpose of the Regulations is to ensure the safe use of the car park infrastructure and to regulate the rights and obligations of persons on the premises. Every person staying in the car park area must comply with the provisions of the Regulations and instructions of the Car Park Operator.

§ 2.

By entering the car park premises, the Vehicle User enters into a contract for the lease of a parking space under the terms and conditions specified in the Regulations and thus undertakes to comply with the terms and conditions contained therein. If the terms of the Regulations are not accepted, the Vehicle User is not entitled to use the car park.

§ 3.

1. The car park is the property of the Auschwitz-Birkenau State Museum in Oświęcim, ul. Więźniów Oświęcimia 20, 32-600 Oświęcim.
2. The car park administer Operator of the Car Park, contact 33 846 61 01.
3. The car park is unguarded, monitored and paid.
4. The lease agreement referred to in § 2 is concluded upon entering the car park premises and ends upon leaving the car park. Proof of the conclusion of the agreement is the cash register receipt, parking ticket, or subscription card.
5. Parking in the car park for less than 10 minutes to drop off/pick up Museum visitors is free of charge. The Car Park Operator indicates the parking space. Leaving vehicles unattended in the free parking zone for up to 10 minutes is prohibited. For the purposes of these rules, "unattended" means that the driver has left the vehicle and moved away from it. Any vehicle left without the driver's supervision will be subject to a fee, in accordance with the price list referred

to in point 6.

6. The parking fees shall be specified in the price list. The parking fee is charged to all persons using the parking lot, regardless of the availability of entry passes on a given day.
7. The parking fee shall be charged in accordance with the price list for entering the car park area and paid by cash or credit card to the Car Park Operator.
8. The car park user must place the parking receipt/ticket/subscription card behind the vehicle windscreen and retain the parking receipt/ticket/subscription card for inspection when leaving the car park.
9. If the parking receipt/ticket/subscription card is lost, the User shall be obliged to pay the fee in accordance with the price list specified in pt. 6.
10. The Car Park Operator is not liable for any loss or damage to vehicles and their equipment in the car park, as well as for items and other objects left in the vehicle or car park, subject to § 6 pt. 1
11. Complaints concerning the services provided within the scope of the above Regulations shall be submitted in writing to: administracja@auschwitz.org
12. The car park is open 7 days a week, except on days the Museum is closed for reasons contingent on or beyond the control of the Car Park Operator. The parking lot is accessible 30 minutes before the Museum opens and remains open for 2 hours after the Museum closes. The opening hours of the car park vary from month to month. Detailed information can be found on the Museum's website: www.auschwitz.org.
13. The vehicle user must comply with the provisions of the Regulations and instructions given by employees of the car Park Operator and the Museum Guard.

§ 4.

1. The provisions of the Act of 20 June 1997 as amended - Road Traffic Law (Journal of Laws 2022, item 988 of 05.05.2022) shall apply on the car park premises.
2. The permitted speed limit in the car park area is 10 km/h.
3. Vehicle Users using the car park are required to:
 - 1) comply with vertical and horizontal road signs, instructions from the car park attendant and other authorised persons, including employees of the Museum Guard,
 - 2) position their vehicles in designated places without obstructing the lines delineating parking spaces or in other locations indicated by the Car Park Operator,
 - 3) exercise extreme caution, especially when parking and manoeuvring.

4. In circumstances specified by law, the relevant services, e.g., the police, are entitled to tow away a vehicle if it is left in a prohibited place and impedes traffic or otherwise endangers the safety of other car park users.
5. If a vehicle is towed away, the Museum will provide the car park user with information on the vehicle's location if such information is provided to the Museum by the relevant services.
6. The Vehicle User shall cover the costs of towing the vehicle.
7. The Vehicle User is liable for any material and personal damage they cause in the car park.

§ 5.

1. The Vehicle User is obliged:
 - 1) pay the parking fee before entering the car park,
 - 2) to effectively secure the vehicle from rolling away. The responsibility for any consequences, including those involving third parties, lies solely with the Vehicle User.
 - 3) to effectively protect the parked vehicle against access by third parties, in particular, close the windows and lock all doors so access to the interior is impossible,
 - 4) not to place any covers over their vehicle,
 - 5) to inform the Car Park Operator of any damage to or theft of the vehicle, its equipment, or contents before leaving the car park,
 - 6) to present an identity document and a valid vehicle insurance policy in the event of damage to property,
 - 7) to adhere to the instructions of persons responsible for evacuation in the event of a fire or other local hazards
 - 8) not to leave minors unattended in the vehicle,
 - 9) not to leave animals in the vehicle,
 - 10) not to leave hazardous materials in the vehicle,
 - 11) to use the designated bins provided for waste disposal and not to leave rubbish in the car park,
 - 12) the technical condition of the vehicle should not endanger the environment. The liability for losses caused by technical malfunctions of the vehicle in the car park shall be borne by the vehicle user.
2. Vehicle Users must remove their vehicles from the car park premises before closing time. Failure to do so will result in additional fees for every day the vehicle remains on the premises, starting from the following day's opening time and according to the price list outlined in § 3, pt. 6. Vehicles can only be retrieved during operating hours once the parking fees have been fully paid.

§ 6.

1. During the lease agreement, the Car Park Operator shall be liable for damage caused by its employees due to non-performance or improper performance of their duties.
2. The user is obliged to notify immediately of any damage for which the Operator is accountable no later than before leaving the car park.
3. The Operator is not liable for damage caused by other users of the car park, or third parties.
4. Furthermore, the Operator is responsible in particular for the following:
 - a) collecting parking fees and issuing VAT invoices at the request of the User,
 - b) preparing damage reports in duplicate at the User's request.

§ 7.

1. The Car Park Operator is entitled to the following:
 - a) require Users to comply with the law and obligations under these Regulations,
 - b) give Users parking instructions,
 - c) refuse to allow faulty vehicles to enter the car park, e.g., with fluid leaks, vehicles carrying hazardous materials,
 - d) refuse to admit into the car park vehicles whose appearance or content placed on the vehicle:
 - violates the good name of KL Auschwitz victims,
 - negates Nazi crimes,
 - insults the Memorial,
 - incites hatred,
 - is offensive, provocative, or political in nature,
 - presents symbols and signs promoting Nazism or other totalitarian systems.
 - e) remove the vehicle at the cost and risk of the vehicle owner if the content specified in point 1 d) is placed on the vehicle while using the Car park
 - f) make the admission to the car park of vehicles with visible external damage contingent on the preparation and signing of a protocol documenting the condition of the vehicle by the User,
 - g) in the event of damage, enforce the presentation of the identity document and a valid insurance policy.
2. In the event of violation by the Vehicle User or any other person in the car park premises of generally accepted good manners and principles of social coexistence, the Car Park Operator has

the right to take action to remedy the violation, i.e., notify the relevant law enforcement services, including the police, to intervene in accordance with applicable law.

3. If the vehicle is parked in a prohibited parking space or spaces for people with disabilities without the required permits, the vehicle will be moved at the expense and risk of the Vehicle User.
4. The Operator is entitled to demand that Users who pose a threat in the Parking area leave the premises of the Car Park immediately.

§ 8.

1. Within the car park and internal roads, it is forbidden to:
 - a) smoke tobacco outside designated areas (including e-cigarettes) and use open fire,
 - b) refuel vehicles, leaving the vehicle with the engine running,
 - c) park vehicles with a leaky fuel system,
 - d) consume alcohol and intoxicants,
 - e) repair, wash, and vacuum vehicles,
 - f) replace the coolant, fuel, or oil in vehicles;
 - g) play loud music,
 - h) use sound systems or devices,
 - i) use drones,
 - j) leave luggage or other items unattended outside the designated areas,
 - k) behave or speak publicly in a manner:
 - violating the good name of KL Auschwitz victims;
 - negating Nazi crimes;
 - insulting the Memorial;
 - inciting hatred.
 - l) organise offensive, provocative, or political demonstrations,
 - m) present symbols and signs promoting Nazism or other totalitarian systems,
 - n) camp or have a barbecue,
 - o) litter and pollute the car park area,
 - p) stay on lawns or other adjacent areas,
 - q) fulfil physiological needs in places not designated for this,
 - r) organise collective consumption outside of vehicles, except in cases agreed with the Museum,
 - s) behave or act contrary to the principles of social coexistence or disrupt the use of the car

park by other Users.

2. It is absolutely forbidden to carry out advertising or promotional activities in the car park or internal roads without the Museum's consent, nor is it permissible to conduct commercial or service activities without the Museum's authorisation.
3. It is strictly forbidden to organise assemblies, rallies, events, and sports competitions in the car park and internal roads without the Museum's consent.
4. In case of a breach of security regulations, the car park user shall be ejected from the car park, and no claims shall be made against the Museum on this account.
5. Violation of the Regulations may result in notifying the relevant services to take the necessary actions required by law.
6. The provisions of the Civil Code shall apply to matters not covered by these Regulations.

The Regulations are based on the following:

- The Act of 20 June 1997 - Road Traffic Law (Journal of Laws of 2022, item 988 of 2022.05.11.)
- The Act of 23 April 1964 Civil Code (Journal of Laws of 2022, item 1360 of 2022.06.29).

The Regulations are effective as of 03.11.2025.

PRICE LIST

I. Parking fees

1. Motorcycle – 15 pln
2. Passenger car (up to 9 persons) – 20 pln
3. Bus (from 9 to 20 persons) – 30 pln
4. Camper van (with access to utilities: water, electricity) – 90 pln
5. Coach – 40 pln
6. Bicycle/scooter – free
7. Passenger car subscription fee (1 month)*-
8. A fee of 200 pln will be charged for parking a vehicle, irrespective of type, beyond the car park operating hours, for each commenced day, counting from the car park opening time on the following day.

II. Additional regulatory charges

1. A fee will be charged for the loss of a cash register receipt/parking ticket/subscription card in accordance with the price list for the relevant vehicle group.

*The number of subscription places is limited.