

**Regulations for visitors and persons staying on the grounds of the Auschwitz-Birkenau  
State Museum (valid from January 2<sup>nd</sup>, 2017)**

**§ 1**

**General information**

1. The Museum and all the historical structures and items located on its grounds make up an integral whole protected by law. It is prohibited to move, remove or damage any of the structures or items on the grounds of the Museum and under its protection.
2. Due to safety reasons, ongoing conservation works or in other special circumstances, access to some areas and buildings on the Museum grounds may be restricted or entirely prohibited under a decision of the Museum Director.
3. The Museum is open to visitors all year round with the exception of 1 January, 25 December and the first day of Easter. The opening hours vary from month to month. For more information, follow the website: [auschwitz.org](http://auschwitz.org).
4. Entry on the grounds of the former Auschwitz I camp is permitted only with the valid Entry Pass. The Museum offers three Entry Pass types to visitors. They are described in details in the 'Terms and conditions of bookings and online sales' with the use of the online sales system via [visit.auschwitz.org](http://visit.auschwitz.org).
5. Visits to the Museum by children under the age of 14 are not recommended.
6. The Museum may be visited individually or with an educator authorised by the Museum, according to the Entry Pass held by the visitor. The educator provides content-related guidance during the tour around the Museum.
7. Individual visitors who are not members of an organized group may visit the Museum basing on Entry Pass for a tour without an Educator or Entry Pass for Guided Tours including obligatory use of headphones, according to the Price List constituting an integral part of the 'Terms and conditions of bookings and online sales', available at the Museum website: [visit.auschwitz.org/cennik](http://visit.auschwitz.org/cennik).

8. Visitors in organized groups of more than 10 persons are obliged to visit the Museum basing on the Entry Pass for Organized Groups including obligatory use of headphones, according to the Price List constituting an integral part of 'the Terms and conditions of bookings and online sales', available at the Museum website: [visit.auschwitz.org/cennik](http://visit.auschwitz.org/cennik).
9. Visitors in organized groups not exceeding 10 persons are obliged to visit the Museum basing on the Entry Pass for Organized Groups including also optional use of headphones, according to the Price List constituting an integral part of 'the Terms and conditions of bookings and online sales', available at the Museum website: [visit.auschwitz.org/cennik](http://visit.auschwitz.org/cennik).
10. The group visiting the Museum basing on the Entry Pass for Guided Tours or Entry Pass for Organized Groups may consist of up to 30 visitors.
11. In the period between 1 April and 31 October from 10.00 a.m. to 4.00 p.m. the entry on the grounds of the former Auschwitz I camp is permitted only with the Entry Pass for Guided Tours or Entry Pass for Organized Groups.(\*)
12. The purchase of all kinds of entry passes is available upon booking via the Museum website ([auschwitz.org](http://auschwitz.org)) according to 'the Terms and conditions of bookings and online sales'. The number of persons simultaneously visiting the Museum grounds is limited for safety reasons. Entry to the tower of the main gate at the former Auschwitz II-Birkenau camp is available to groups visiting the Museum basing on the Entry Pass for Guided Tours or Entry Pass for Organized Groups. For conservation reasons, up to 30 persons may enter the tower simultaneously.
13. Commemorating the victims of KL Auschwitz-Birkenau while visiting the Museum connected with derogation of the rules set out in § 2 and 3 hereof requires prior consultation with the Director of the Museum at the address: Państwowe Muzeum Auschwitz-Birkenau, ul. Więźniów Oświęcimia 20, 32-600 Oświęcim or by e-mail: [sekretariat.muzeum@auschwitz.org](mailto:sekretariat.muzeum@auschwitz.org).
14. Special regulations apply to the organization of public meetings on the grounds of the Memorial Site and in its buffer zone. In order to obtain the permission of the Voivode of the Małopolskie Voivodeship to the foregoing it is necessary to obtain prior consent of the Museum or other entity having legal title to the property where the meeting is to take place. The rules of obtaining the said consent of the Museum as well as the necessary scope of information are available at the website: <http://bip.auschwitz.org>.

15. Rules for the presence of the media on the grounds of the Museum should be agreed with the Museum Press Office ([press@auschwitz.org](mailto:press@auschwitz.org)).

## § 2

### **Order regulations**

1. On the grounds of the Museum, visitors should behave with the appropriate solemnity and respect, and dress in a manner befitting a place of this nature.
2. While on the Museum grounds, visitors must follow instructions of the educators and the Museum staff. It is permitted to move only around the areas and structures specifically made available for this purpose. Visitors should remain particularly cautious because of the specific characteristics of the area (including unevenness of surfaces) resulting from the historical authenticity of the site. In winter, visitors should not deviate from marked routes.
3. Under the Act of 22 August 1997 *on protection of persons and property* (Journal of Laws as of 2014, item 1099, as amended), the Museum Guards have the right to intervene and request the persons who violate the Regulations for visitors to leave the Museum. The visitors do not have the right to any claims in connection with the foregoing. The persons entering the Museum grounds, as well as their luggage, may be subject to inspection, also with the use of electronic devices for detecting dangerous substances and items. Persons who refuse to undergo the inspection or to leave the luggage in the storage area shall not be admitted on the Museum grounds. The maximum size of bags and backpacks allowed to carry on the Museum grounds is 30 x 20 x 10 cm.
4. The Museum reserves the right to refuse to cooperate with, among others, tourism organizations, tour-operators and tour leaders who flagrantly violate the 'Regulations for visitors and persons staying on the grounds of the Auschwitz-Birkenau State Museum', 'Terms and conditions of bookings and online sales via [visit.auschwitz.org](http://visit.auschwitz.org) with the use of the online system' as well as 'Entry Pass Price List'.
5. The Museum reserves the right to impose restrictions during purchase at the Visitor Service Centre on the day of the visit, by limiting the purchase for the day to a maximum of 3 Entry Passes for Guided Tours per person.

6. The Museum reserves the right to introduce restrictions at the Visitor Service Centre on the day of the visit, by limiting the Entry Passes without an educator on a given day to a maximum of 1 Entry Pass per person.

### §3

#### **Prohibitions**

On the grounds of the Museum, it is prohibited to:

1. Light candles in places other than specifically designated areas (the Death Wall in Auschwitz I and the International Monument to the Victims of the Camp in Auschwitz II-Birkenau).
2. Consume food or alcohol, smoke and use e-cigarettes.
3. Use vehicles of any kind except for wheelchairs and baby pushchairs.
4. Enter blocks and other structures in Auschwitz I with baby pushchairs.
5. Enter with animals, either walked or carried (the prohibition does not apply to guide dogs accompanying disabled persons).
6. Enter with flags on poles, banners, posters, advertisements; conduct canvassing or door-to-door sales.
7. Possess weapons, items and substances which may pose a danger to life, health, or safety.
8. Use musical instruments, radio receivers or other acoustic devices.
9. Use mobile phones in the exhibition buildings.
10. Use drone cameras on the grounds of the Museum without authorisation of the Museum Director.
11. Enter under the influence of alcohol or other intoxicative substances.
12. Take photos in the buildings with the use of flash units or tripods. Taking photos is entirely forbidden in Room 5 of Block 4, in the cellars of Block 11 as well as in the area of the security check of visitors and their hand luggage.

## § 4

### **Final provisions**

Entry onto the Museum grounds constitutes acceptance of these Regulations. Legal measures as specified in the applicable legal provisions will be taken against persons who do not follow these rules.

*(\*) Regulations of § 1 section 11 apply to booking made from 02.01.2017.*