

**Regulations for visitors and persons staying on the grounds of the Auschwitz-Birkenau
State Museum (valid from 2018) (*)**

§ 1.

General information

1. The Museum and all the historical buildings and items located on its grounds constitute an integral whole protected by law. It is forbidden to move, remove or damage any of the structures or items on the grounds of the Museum and under its protection.
2. For safety reasons, ongoing restoration works or in other special circumstances, access to some areas and buildings on the Museum grounds may be restricted or prohibited subject to a decision of the Museum Director.
3. Visits to the Museum by children under the age of 14 are not recommended.
4. The Museum is open to visitors all year round except 1 January, 25 December and the first day of Easter. Opening hours vary in particular months. For more information, please visit the website: auschwitz.org
5. Entry to the grounds of the former Auschwitz I camp is possible only with a valid Entry Pass. The Museum offers three Entry Pass types to visitors, which are described in details in the Terms and Conditions of bookings and Entry Pass sales.
6. The Museum may be visited individually or with an educator authorised by the Museum, according to the Entry Pass held by the visitor. The educator provides content-related guidance during the tour of the Museum.
7. Individual visitors who are not members of an organized group may visit the Museum on the basis of on Entry Pass for a tour without an Educator or Entry Pass for Guided Tours, including obligatory use of headphones, according to the Price List constituting an integral part of the Terms and conditions of bookings and Entry Pass sales, available at the Museum website: visit.auschwitz.org/cennik
8. Visitors in organised groups of more than 10 persons are obliged to visit the Museum on the basis of the Entry Pass for Organized Groups including obligatory use of headphones, according to the Price List constituting an integral part of the Terms and Conditions of bookings and Entry Pass sales, available at the Museum website: visit.auschwitz.org/cennik

9. Visitors in organised groups of up to 10 persons are obliged to visit the Museum on the basis of the Entry Pass for Organized Groups including optional use of headphones, according to the Price List constituting an integral part of the Terms and Conditions of bookings and Entry Pass sales, available at the Museum website: visit.auschwitz.org/cennik
10. The group visiting the Museum on the basis of the Entry Pass for Guided Tours or Entry Pass for Organized Groups may not exceed 30 visitors.
11. The purchase of all types of entry passes is possible upon booking via the Museum website (visit.auschwitz.org) and at the Visitors Service Centre, according to the Terms and Conditions of bookings and Entry Pass sales. The number of persons simultaneously visiting the Museum grounds is limited for safety reasons. Entry to the tower of the main gate at the former Auschwitz II-Birkenau camp is available to groups visiting the Museum based on the Entry Pass for Guided Tours or Entry Pass for Organized Groups. For conservation reasons, up to 30 persons may enter the tower simultaneously.
12. In the period between:
 - a. 1 April - 31 October from 10.00 to 16.00;
 - b. in November and between 2 January - 31 March from 10:00 to 13:00;
 - c. in December from 10:00 to 12:00entry onto the grounds of the former Auschwitz I camp is only permitted to holders of the Entry Pass for Guided Tours or Entry Pass for Organized Groups.
13. The commemoration of the victims of the KL Auschwitz-Birkenau as part of a stay on the premises of the Museum related to deviations from the rules set out in § 2, and 3 hereof requires the prior consent of the Director of the Museum at the address: Państwowe Muzeum Auschwitz-Birkenau, ul. Więźniów Oświęcimia 20, 32-603 Oświęcim or by e-mail: sekretariat.muzeum@auschwitz.org
14. The organisation of public meetings on the grounds of the Memorial Site and in its protected zone is regulated by separate legislation. To obtain the permission of the Provincial Governor of the Małopolskie Voivodeship to the foregoing; it is necessary to obtain the prior consent of the Museum or other entity with legal rights to the property where the meeting is to take place. The rules of obtaining the said consent of the Museum as well as the necessary scope of information are available at the website: <http://bip.auschwitz.org>

15. Rules for the presence of the media on the grounds of the Museum should be agreed with the Museum Press Office (biuro.prasowe@auschwitz.org).

§ 2

Rules of order

1. Visitors to the grounds of the Museum should behave with due solemnity and respect. Visitors are obliged to dress in a manner befitting a place of this nature.
2. While on the Museum grounds, visitors must adhere to the instructions of the educators and the Museum staff. It is permitted to move only around the areas and structures specially made available for this purpose. Visitors should remain particularly cautious because of the specific characteristics of the area (including unevenness of surfaces) resulting from the historical authenticity of the site. In winter, visitors should not deviate from the marked routes.
3. Under the Act of 22 August 1997 on the protection of persons and property (Journal of Laws as of 2016, item 1432, as amended), the Museum Guards have the right to intervene and request persons who violate the Regulations for visitors to leave the Museum. In view of the foregoing, visitors are not entitled to any claims. Persons entering the Museum grounds and their luggage may be subjected to inspection, among others, with the use of electronic devices for detecting dangerous substances and materials. Persons who refuse to undergo inspection or to leave the luggage in the storage area shall not be admitted onto the grounds of the Museum. The maximum size of bags and backpacks allowed onto the Museum grounds is 30x20x10 cm.
4. The Museum reserves the right to refuse to cooperate with tourism organizations, tour operators, tour guides and interpreters who flagrantly violated or violate, in particular, the good name and memory of KL Auschwitz-Birkenau victims, the legal rights or reputation of the Museum, safety rules, as well as proper functioning of the Museum, the Regulations, and Terms and Conditions of bookings and Entry Pass sales or the Price List.

§ 3

Prohibitions

It is prohibited on the grounds of the Museum to:

1. Light candles in places other than specially designated areas, namely the Death Wall in Auschwitz I and the International Monument to the Victims of the Camp in Auschwitz II-Birkenau.
2. Consume food or alcohol; smoke cigarettes and e-cigarettes.
3. Enter the Museum grounds with any vehicle, except for wheelchairs and prams.
4. Enter the blocks and other structures included in the tour with prams.
5. Lead or carry animal onto the grounds of the Museum (the prohibition does not apply to guide dogs accompanying persons with disability)
6. Carry flag on poles, banners, posters, advertisement; conduct canvassing or door-to-door sales.
7. Carry weapons, items and substances which may pose a threat to life, health and safety.
8. Enter the premises of the Museum under the influence of alcohol or other intoxicating agents.
9. Use musical instruments, radio receivers or other acoustic devices.
10. Use mobile phones in the exhibition buildings and the silence zone in the courtyard of Block 11.
11. Use audio and video guides both in the form of dedicated devices or in the form of an application on other electronic devices on the Museum grounds.
12. Use drones on the Museum grounds.
13. Take photos in the building with the use of a flash or tripod. Taking photos is entirely forbidden in Room 5 of Block 4, and in the cellars of Block 11.
14. Photograph and film the security check post for visitors and hand luggage, as well as other components of the safety system.

§ 4

Final provisions

1. The public areas are equipped with a video surveillance system, to ensure the safety of people and property on the premises of the Museum, in particular, the historic buildings.
2. During interventions by employees of the Internal Security Service, mobile devices with the capability of recording video and sound may be used for proof of evidence.

3. Image and sound recorded using the devices referred to in section 1 and 2, shall be stored for the period specified in the applicable regulations.
4. The administrator of the mentioned data is the Auschwitz-Birkenau State Museum with registered seat at Więźniów Oświęcimia 20 street, 32-603 Oświęcim.
5. The image and sound registered shall be processed solely for the purposes specified in section 1 and 2, and shall not be made available to other recipients, except entities whose entitlements result from the applicable regulations.
6. Visitors to the Museum are entitled to access the registered image and sound within limits specified by the applicable regulations.
7. Access to data recorded in the electronic security system of the Museum by visitors to the grounds of the Museum is voluntary, but at the same time prerequisite to the extent necessary to accomplish the purpose specified in section 1 and 2.
8. Entry onto the Museum grounds constitutes acceptance of these Regulations. Legal measures as specified in the applicable legal provisions shall be taken against persons who do not adhere to these rules.
9. In matters not governed by the Regulation, the relevant provisions of the Polish law shall apply, in particular, the provisions of the Civil Code and the act on the protection of personal data.
10. These Terms and conditions have been prepared in two language versions: Polish and English. In case of any discrepancies between the language versions, the Polish version shall prevail.

() The Terms and conditions of booking and purchase of Entry Passes apply to booked and purchased Entry Passes from 02.01.2018*